# **IDMS Uninstall and Install**

## Uninstall:

- Go to Start and select Control Panel



Select Programs – Uninstall Programs



## Select iDMS program then click on Uninstall button.

	Uninstall or change a program								
iew installed updates	To uninstall a program, select it from the list and then click Uninstall,	Change, or Repair.							
Turn Windows features on or off									
	Organize Vininstall								
network	Name	Publisher			Version				
	Adobe Flash Player 12 ActiveX	Adobe Systems Incorporated	2/5/2014	6.00 MB	12.0.0.44				
	Repadcom 802.11 Wireless LAN Adapter	Broadcom Corporation	3/12/2013						
	Broadcom Bluetooth Software	Broadcom Corporation	3/12/2013	208 MB	6.5.1.2300				
	Repadcom Wireless Utility	Broadcom Corporation	3/12/2013						
	CCleaner	Piriform	9/19/2013		4.06				
	Cisco Systems VPN Client 5.0.07.0290	Cisco Systems, Inc.	3/14/2013	11.5 MB	5.0.6				
	Cisco Unified Personal Communicator	Cisco Systems, Inc	3/14/2013	199 MB	8.5.1.18771				
	Citrix online plug-in	Citrix Systems, Inc.	3/14/2013	11000	12.3.0.8				
	CloudReading	Foxit Corporation	2/6/2014	5.02 MB	1.1.47.1220				
	ComponentOne Studio for LightSwitch	GrapeCity. Inc.	5/3/2013	30.0 MB	20131.1.34				
	ComponentOne Studio for LightSwitch	GrapeCity, Inc.	6/4/2013	39.8 MB	20122.1.24				
	DevExpress 2011.1 Components	Developer Express Inc.	5/30/2013						
	DevExpress 2012.2 Documentation for VS 2010	Developer Express Inc.	7/17/2013						
	DevExpress DXperience 12.2	Developer Express Inc.	7/17/2013		12.2.11				
	JisplavLink Core Software	DisplayLink Corp.	10/2/2013	18.8 MB	7.2.47873.0				
	Option Dotfuscator Software Services - Community Edition	PreEmptive Solutions	5/30/2013	6.45 MB	5.0.2500.0				
	E eFax Messenger	i2 Global	12/12/2013	15.3 MB	4.4.2.533				
	BEntity Framework Designer for Visual Studio 2012 - enu	Microsoft Corporation	5/2/2013	32.6 MB	11.1.21009.00				
	得Entity Framework Tools for Visual Studio 2013	Microsoft Corporation	1/13/2014	140 MB	12.0.20912.0				
	Fiddler	Telerik	11/20/2013	7.58 MB	2.4.5.6				
	Fiddler Syntax-Highlighting Addons		9/20/2013						
	FileNet Content Services Client Libraries 5.4		3/14/2013						
	FileNet IDM Desktop 4.0		3/14/2013						
	Foxit Reader	Foxit Corporation	2/6/2014	86.7 MB	6.1.2.1224				
	Google Chrome	Google Inc.	5/2/2013		32.0.1700.107				
	HP 3D DriveGuard	Hewlett-Packard Company	3/12/2013	8.14 MB	5.1.7.1				
	HP HD Webcam Driver	Sonix	3/12/2013	3.11 MB	6.0.1112.2 WHOL				
	1 HP Hotkey Support	Hewlett-Packard Company	3/12/2013	14.6 MB	4.6.11.2				
	auk iDMS	idms.njeda.com	idms.nieda.com 2/14/2014						
	IDT Audio	IDT	3/12/2013		1.0.6435.0				
	ST IIS 8.0 Express	Microsoft Corporation	5/2/2013	17.1 MB	8.0.1557				
	IIS Express Application Compatibility Database for x86	10000000000000000000000000000000000000	6/3/2013						
	Conference international for LightSwitch 2012 2 Hole	Infeadities Inc.	10/21/2012	11 0 MP	12 2 1 2				

IDMS will disappear from the list.

Close the window and that's it, you completely uninstall the program.

### Installation

Open the Internet Explorer and go to https://iDMS.NJEDA.com and login using your UserId and

#### Password



The installation windows will show up. Click on INSTALL iDMS



A security warning window will show up, click on INSTALL



iDMS has installed successfully.



#### Now you can use the Icon create in your desktop



## Or in your All programs List



Sometimes the uninstall process do not removed all cache files and this causes the system to continue displaying the following error.



If after you uninstall and Re-Install the system you still getting the error please do the following steps:

- 1. Open Windows Explorer
- 2. Copy this path (make sure you replace "YourUsername" word for your real username)

## C:\Users\YourUserName\AppData\Local\Microsoft\Silverlight\OutOfBrowser

) · 👫 C: Users (YourUserNa	me AppData (Local (Microsoft (Silverlight (OutOfBrowse	r			Search Local Disk (C:)
te 👻 🍃 Open 🛛 Include in i	library 👻 Share with 👻 Burn New folder				# • □
avorites	Name *	Date modified	Туре	Size	
Desktop	AcroTemp	9/24/2014 1:53 PM	File folder		
Recent Places	AdwCleaner	9/12/2014 12:23 PM	File folder		
Downloads	Ar252	3/15/2013 11:53 AM	File folder		
	B Eleviet	4/19/2014 10:36 DM	Ella folder		
braries	in rester	7/16/2012 1-20 DM	Ele felder		
Documents	in netro	7/10/2013 1:20 PM	File folder		
Music	Juntel	3/12/2013 10:55 AM	Hie folder		
Pictures	🔐 Java	9/16/2014 1:25 PM	File folder		
Videos	JLMS	1/5/2015 10:08 AM	File folder		
and the	Ju PerfLogs	7/13/2009 10:37 PM	File folder		
Local Dick (Cs)	Program Files	11/12/2014 9:12 AM	File folder		
ActoTemo	UQUARANTINE	10/10/2014 3:26 PM	File folder		
AdwCleaner	3 SWSetup	3/12/2013 11:34 AM	File folder		
dc252	Users	9/17/2014 11:03 AM	File folder		
FileNet	Windows	11/25/2014 9:47 AM	File folder		
inetpub	Name COD	2/16/012 11/06 AM	Ele felder		
Intel	AB DXGPD	3/13/2013 11:33 HM	FIE IOUEI		
Java					
LMS					
PerfLogs					
Program Files					
QUARANTINE					
SWSetup					
Users					
Windows					
XeroxGPD					

3. After you verify that you updated "YourUsername" word for your real username, press enter, delete the folder

UutOfBrowser					-	
Computer → Local Disk (C:) → Use	ers <mark>• rpulido</mark> • AppData • Local • Microsoft • Silver	light • OutOfBrowser •			▼ 🚺 Search OutOfBrowser	2
Organize 👻 Include in library 👻 Share with 💌	Burn New folder				III 👻 🚺	0
★ Favorites	Name ^	Date modified	Туре	Size		
🧫 Desktop	1597554730.idms.njeda.com	9/24/2014 2:59 PM	File folder			
💯 Recent Places						
🐌 Downloads						
Calibraries						
Documents						
Pictures						
Videos						
Normal Computer						
🚢 Local Disk (C:)						
🍶 _AcroTemp						
AdwCleaner						
📙 dc252						
JieNet						
inetpub						
java						
IMS						
PerfLogs						
Program Files						
QUARANTINE						

4. Close Windows Explorer and repeat the Installation Process.